

# Welcome to Sorrento!

Whether you own, rent or are visiting a unit in Sorrento, welcome!

Sorrento is made up of 152 units contained in 38 fourplex carriage homes. Unit owners are responsible for the interior upkeep of their unit, and all 152 owners share the costs of upkeep of everything else -- the exterior of the buildings, streets, landscaping, pool, clubhouse, gym, etc.

Sorrento is a condominium association governed by a volunteer Board of Directors (BOD), five in number, elected annually by the owners. The BOD is assisted by various committees comprised of volunteer owners. The BOD oversees the operations and finances of the Association with an annual budget approved by the owners. As required by law, Sorrento funds reserves for future capital expenses. The BOD is also responsible for compliance with Sorrento's governing documents, which can be found on the community's website, [www.sorrentocondo.com](http://www.sorrentocondo.com). **PLEASE REVIEW THESE DOCUMENTS, as they are binding on owners, tenants, guests, and invitees.**

The day-to-day operations of Sorrento are supervised by Resort Management, a professional property management company. Our CAM is Michelle Welchman, phone (239) 645-4187, and email [mwelchman@resortgroupinc.com](mailto:mwelchman@resortgroupinc.com).

Sorrento's finances are managed by the CPA firm Myers Brettholtz, (239) 939-5775. Owners are encouraged to arrange for automatic payment of regular quarterly assessments.

Please take the time to familiarize yourself with Sorrento and how this community operates. Your participation in governance and activities is encouraged and, in fact, is necessary to maintain and hopefully improve the quality of life in Sorrento.

The [sorrentocondo.com](http://sorrentocondo.com) website is the best source of information about the community, including meeting and event announcements, forms, volunteer committee information and much more. Questions for the CAM and/or the BOD can be made through the website.

Welcome to the Sorrento Community!

*The Board of Directors*



## Important Phone Numbers and Information

**Florida Power & Light (FPL)**

1-800-226-3545

**Comcast Xfinity** (Basic TV/Internet service included in your COA fees) 1-800-934-6489

Call or visit the Xfinity office at 23181 Village Shops Way Suite 107 in Estero (Coconut Point Mall) to activate your account and receive up to three non-DVR cable boxes (1 has voice controls) and Blast Internet service. If you are having trouble with your cell service in the unit, try putting your phone on “Wi-Fi Calling” in your Settings.

**Trash collection** is normally Monday. Cans may be placed curbside after 6 p.m. on Sunday and must be garaged on Monday. **Recycle collection** is normally Tuesday. Cans may be placed curbside after 6 p.m. on Monday and must be garaged on Tuesday.

## Community Access

Pedestrian gate access code: “C1980”

Pool Wi-Fi access: User ID “thepool” Password “Sorrento14500”

Sorrentocondo.com website access: User ID “sorrento” Password “sc2021”

Entrance Gate Access:

Owners’ names are added to the gate directory by the management company for cell phone access. Your guests can call your personal 3-digit code from the directory. Press 9 on your phone and the gate opens. Owners receive 2 car decals for access through the community entrance gate. An updated gate access system will be installed in 2022. Details will be shared when it becomes operational.

Pool/Amenities secured access: Owners receive 2 proxy cards for access to this area.



## Social Calendar

You are invited to consult the events calendar posted on the community website, [sorrentocondo.com](http://sorrentocondo.com). The main monthly events are the Welcome Fridays held on the first Friday of every month where all owners/tenants are welcome to gather poolside to share a pot-luck style dinner and get acquainted with each other.

There is also a monthly wine tasting club gathering at the clubhouse. Please consult Sorrento’s community calendar at [sorrentocondo.com](http://sorrentocondo.com) for details.